

SET TOP BOX SCHEMES, TYPE, PRICE AND TERMS AND CONDITIONS

The Company has following three Set Top Box Schemes:

a) Outright purchase scheme

Sl.no.	Type of Set Top Box (STB)	MRP (Rs.)
1	Standard Definition	1500
2	High Definition	2000

General Terms and Conditions:

1. The Company reserves the right to change the price of the STB from time to time.
2. The STB purchased under this scheme is exclusive of taxes .
3. The STB purchased under this scheme has a warranty of one year, which is applicable from the date of purchase of the STB.
4. The warranty of one year is not valid in case the STB has been tampered with or Damaged by the subscriber.
5. The ownership of the STB under this scheme vests with the subscriber.
6. Post the warranty period, the Company reserves the right to charge the subscriber for the repairs as per the rates to be announced by the Company from time to time.
7. The Company would charge one time installation fee of Rs. 350 (exclusive of taxes) and one time activation fee of Rs. 100 (exclusive of taxes) per STB under this scheme.
8. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
9. In case of temporary suspension of broadcasting services related to television on request from a subscriber, it shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
10. Any extra remote for STB would be given on payment of Rs. 150/- (excluding applicable taxes, if any) per remote.

b) Rental scheme

Sl.no.	Type of Set Top Box (STB)	Annual Rental (in Rs.)	Security Deposit
1	Standard Definition	Rs. 25	Refundable security deposit of Rs. 1000
2	High Definition	Rs. 30	Refundable security deposit of Rs. 1250

General Terms and Conditions:

1. The Rental under this scheme is to paid for a period of use.
2. The Monthly rental to be paid is inclusive of Taxes.
3. The ownership of the STB under this scheme vests with the RADIANT.
4. The STB taken under this scheme has a warranty of one year, which is applicable the date of installation of the STB
5. The warranty of one year is not valid in case the STB has been tampered with or Damaged by the subscriber
6. Post the warranty period, the Company reserves the right to charge the subscriber for the repairs as per the rates to be announced by the Company from time to time
7. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
8. In case of temporary suspension of broadcasting services related to television on request from a subscriber, it shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
9. Any extra remote for STB would be given on payment of Rs. 150/- (excluding applicable taxes, if any) per remote.

c) Radiant Set Top Box Schemes

The Company reserves right to formulate other CPE scheme in future in line with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 and the same shall be Intimated to the subscribers as and when they are announced.